



INTERNAL RULES OF THE MUNICIPAL CAMPING LA GARENNE IN CROTS

I-General conditions

1. Conditions of admission and stay

To be admitted to enter, settle or stay on a campsite, you must have been authorized by the manager or his representative. The latter is obliged to ensure the proper maintenance and good order of the campsite as well as compliance with the application of these internal regulations. Staying on the campsite implies acceptance of the provisions of these regulations and the commitment to comply with them. No one may elect domicile there.

2. Police formalities

Minors not accompanied by their parents will only be admitted with written authorization from the latter. In application of [article R. 611-35](#) of the code of entry and residence of foreigners and the right of asylum, the manager is required to have the foreign national client fill out and sign an individual police form upon arrival. It must include in particular:

Name and first names; Date and place of birth; Nationality; Usual address. Children under 18 years of age may appear on the form of one of the parents.

3. Installation

Outdoor accommodation and related equipment must be installed in the indicated location in accordance with the instructions given by the manager or his representative.

4. Reception office

Open from 7:30 a.m. to 7:30 p.m. in high season. In the off-season, the opening hours change and will be posted at the reception and on the website. The reception office provides all the information on the campsite's services, information on food options, sports facilities, tourist attractions in the surrounding area and various addresses that may be useful. A system for collecting and processing complaints is available to customers.

5. Display

These internal regulations are posted at the entrance to the campsite, at the reception office and on the website. They are given to each customer who requests them. For classified campsites, the classification category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed. The prices of the various services are communicated to customers under the conditions set by order of the Minister responsible for consumption and available at reception.

Payment terms for the stay

The rates are displayed at the entrance to the campsite, on the website and at the reception office. Fees are due according to the number of nights booked in advance or upon arrival. 30% of the stay corresponding to the deposit must be paid when booking and will be non-refundable except under the conditions provided for by the cancellation insurance if this was subscribed. Whether or not the stay is booked in advance, it must be paid in full upon arrival.

6. Departure and arrival terms

Departure: Customers are invited to notify the reception office of their departure time the day before. Departures from the campsite, mobile homes and unusual accommodation "pods" must be before 10 a.m. After this time, an additional night will be charged. For rentals, the deposit will be returned the same day or in the following days, after verification by the staff. *

Arrival: Arrivals at the campsite are from 12 o'clock. Those for mobile homes and "pods" from 4 p.m.

7. Noise and silence

Customers are requested to avoid any noise and discussions that could disturb their neighbors. Sound devices must be adjusted accordingly. Door and trunk closures must be as discreet as possible. Dogs and other animals must never be left free. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them. The manager ensures the peace and quietness of its customers by setting times during which silence must be total, i.e. from 10:30 p.m. to 8 a.m.

8. Visitors

After being authorized by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers who receive them. The customer may receive one or more visitors at reception. The services and facilities of the campsites are accessible to visitors. However, the use of these facilities may be subject to a fee according to a rate that must be displayed at the entrance to the campsite and at the reception office. Visitors' cars are prohibited in the campsite.

9. Traffic and parking of vehicles

It is prohibited to remain parked in front of the barriers. Inside the campsite, vehicles must drive at a speed limited to 20 km/h. Traffic is authorized from 7 a.m. to 11 p.m. Only vehicles belonging to the campers staying there may circulate in the campsite. Parking is strictly prohibited on the sites usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not obstruct traffic or prevent new arrivals from settling in.

10. Maintenance and appearance of the facilities

Everyone is required to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly toilets.

It is forbidden to throw waste water on the ground or in the gutters.

Your animals' droppings must be collected.

Customers must empty waste water in the facilities provided for this purpose. Household waste, waste of any kind, paper, must be placed in the bins.

Washing is strictly prohibited outside the washing trays provided for this purpose. If necessary, clothes will be hung out to dry in the communal dryer. However, it is tolerated until 10 am near the accommodation, on the condition that it is discreet and does not disturb the neighbors. It must never be done from the trees. Hanging hammocks on the trees is prohibited.

Planting and floral decorations must be respected. It is forbidden to plant nails in the trees, to cut branches, to plant.

It is not allowed to delimit the location of an installation by personal means, nor to dig the ground.

Any repair of damage caused to the vegetation, fences, land or facilities of the campsite will be the responsibility of its author.

The location that will have been used during the stay must be kept in the condition in which the camper found it when entering the premises.

Smoking is prohibited in the rentals (mobile homes and pods) as well as in the reception, in the swimming area, the entertainment room and the toilets.

The showers are closed from 10:30 p.m. to 6 a.m. and the toilets are closed during cleaning time. These times are displayed at the reception and in the toilets.

Animals are admitted to the campsite only upon presentation of the vaccination record (see conditions at the reception) and must be kept on a leash.

11. Safety

a) Fire.

Open fires (wood, coal, etc.) are strictly prohibited (on the campsite and on the beach) except for the barbecues provided for this purpose.

Stoves must be kept in good working order and must not be used in dangerous conditions.

In the event of a fire, notify management immediately. Fire extinguishers can be used if necessary.

A first aid kit is available at the reception desk.

b) Theft.

Management is responsible for objects deposited at the office and has a general obligation to monitor the campsite.

Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the manager.

Customers are invited to take the usual precautions to safeguard their equipment.

12. Games

No violent or disruptive games may be organized near the facilities.

The meeting room may not be used for lively games.

Children must always be under the supervision of their parents.

13. Dead garage

No unoccupied equipment may be left on the site without the agreement of the management and only in the location indicated. This service may be subject to a fee.

14. Breach of the internal regulations

In July and August : a caretaker is present at the campsite reception from 8 p.m. to 7:30 a.m. During the night, he can be reached on the campsite line (+33 (0)4.92.43.11.93).

In the event that a resident disrupts the stay of other users or does not comply with the provisions of these internal regulations, the manager or his representative (the caretaker) may orally or in writing, if he deems it necessary, formally notify the latter to cease the disturbance.

In the event of a serious or repeated breach of the internal regulations and after formal notice by the manager to comply, the latter may terminate the contract and expel the troublemakers.

In the event of a criminal offence, the manager may call on the police.

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